

THE OMBUDS PROGRAM IS

a confidential, informal, impartial, and independent resource for effective communication, collaboration, and conflict management.

WE SERVE

all levels of employees and students, in all UA units and colleges, as well as others who have a university-related concern.

WE HELP

with a wide variety of issues, concerns, questions, conflicts, and challenges.

- Difficulties with co-workers, supervisors, and employees
- ▶ Concerns about career progression
- Challenges with professors, advisors, and students
- Concerns about employee or supervisor effectiveness
- ▶ Teams/units wanting to work together most effectively or harmoniously
- Intra and inter-departmental issues
- Systemic and long-standing issues

- Clashes of style including communication, conflict, personality, work and leadership styles
- Departmental/workplace climate and culture
- Identifying and connecting with appropriate resources and channels for assistance
- Concerns related to equity, fairness, respect, and communication
- Clarification of University policies and procedures
- And more

ombuds.arizona.edu

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Se Habla Espanol